



## ROCHEDALE STATE SCHOOL P&C UNIFORM SHOP

### SOME FREQUENTLY ASKED QUESTIONS



#### ❖ **What do I need?**

Every child must have a hat. Every child needs at least one formal uniform and one sport uniform. After that it is buyer choice as to how many of each item you want.

#### ❖ **How many of each item?**

This depends on how often you are washing your child's uniform items.

#### ❖ **Hat colour?**

Hat colours will be allocated as per your enrolment. When ordering please order the correct size and the colour will be sorted for you.

#### ❖ **What size hat?**

The hats come in 4 sizes - 53cm, 55cm, 57cm & 59cm. It is best to measure your child's head, including any hair ties, then purchase the next size up. Please note, the hats are known to tighten after being washed. E.g., measurement is 55 buy the 57.

#### ❖ **Do I need the school bag?**

No. The school bag is a non-compulsory item, a school bag is required though, a good size bag is needed, however, ours is good value for money with a lifetime manufacturer's warranty on the zippers.

#### ❖ **Do I need the library bag?**

Yes. These are available as part of your book pack from Olympia Office Products or direct from uniform shop.

#### ❖ **Is there a skirt option?**

No. The dress code outlines formal uniform options as well as a gender-neutral sports uniform. A skirt is not part of the Uniform Dress Code Policy.

#### ❖ **Do I need to buy a winter uniform?**

We have two options for jumpers. One knitted, one fleecy, both can be worn with either formal or sports uniform and have the school logo. Other options include grey trousers, fleecy trackpants and navy tights however, these are personal choice options only. Most of these items are available year-round, but we can experience low stock shortly before our winter delivery.

#### ❖ **Where can I find the uniform dress code?**

Is available on the website [Uniform shop \(eq.edu.au\)](http://Uniformshop(eq.edu.au))

#### ❖ **Can I buy the uniform items elsewhere?**

All items with the school logo as well as the formal dress are only available via the Uniform Shop. These are considered to be EQ licensed products.

#### ❖ **What is the smallest size?**

Blue shorts start at size 2. All other items start at size 4. Uniform sizing can be different to normal everyday clothing. Please check the uniform size guide on the uniform shop page on the school website. [Uniform shop \(eq.edu.au\)](http://Uniformshop(eq.edu.au))



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### ❖ **How do I gauge my child's uniform sizing?**

Sizes are all even numbers. Please check the uniform size guide on the uniform shop page on the school website. [Uniform shop \(eq.edu.au\)](http://eq.edu.au)

### ❖ **Is online ordering available?**

We use the Qkr! App. Please download following the instructions in the link provided. [QKR Howto guide \(eq.edu.au\)](http://eq.edu.au)

### ❖ **When can the uniforms be picked up?**

Prep 2022 orders will have two options for collection. Option 1 – Shuffle Up day (Dec 3) we will have your orders pre-packaged ready for collection outside the gym/hall. Social distancing measures will be in place in line with EQ guidelines. Option 2 will be a date to be advised in January. This will be a drive through collection from the drop off/pickup zone on the northside of the hall.

### ❖ **Back to School 2022**

Online ordering for January pickup will re-open in January, with dates to be advised.

### ❖ **What are the COVID-19 contingencies?**

Changes can happen unexpectedly, updates as they happen. Drop/off zone with minimal contact pickup. Please email if you have any concerns [uniform@rochedalespandc.com.au](mailto:uniform@rochedalespandc.com.au)

### ❖ **What socks should my child wear?**

Sport uniform – white crew socks must be seen

Formal uniform – dress, white crew socks, shirt and pants, grey crew socks

### ❖ **What if there is a supply shortage?**

This can and will happen from time to time. We make every effort to ensure we have enough stock on hand, however, this is not always possible due to a number of factors. Our suppliers have communicated to us that some items may be delayed due to the global pandemic. If your order cannot be fulfilled on time we will contact you.

### ❖ **What are the uniform shop's opening hours?**

Please check the website [Uniform shop \(eq.edu.au\)](http://eq.edu.au)

### ❖ **When is shuffle up day?**

Friday December 3, 2021.

### ❖ **Where can I find a pricelist?**

It is available on the school website. [Uniform shop \(eq.edu.au\)](http://eq.edu.au)

### ❖ **Are second hand uniforms available?**

We are currently not accepting or selling second hand uniforms due to current restrictions.

### ❖ **Where can I find my child's booklist?**

Booklists are available on the school website [Rochedale State School \(eq.edu.au\)](http://eq.edu.au)